

Supported Platforms Matrix

Release 4.0.0.5885

Release date: 22 April 2010

Platform	Minimum Service Pack	32-bit (x86)	64-bit (x64)	IA64	Comments
ShadowProtect Desktop Edition					
Windows XP Professional	SP2	•			
Windows XP Professional x64	SP2		•		
Windows Vista	SP1	•	•		All editions
Windows 7		•	•		See notes
ShadowProtect Server Edition					
Windows 2000 Server	SP4	•			
Windows 2000 Advanced Server	SP4	•			
Windows Server 2003	SP2	•	•		
Windows Home Server		•			Based on Windows Server 2003 SP2
Windows Server 2003 R2	SP2	•	•		
Windows Server 2008	SP1	•	•		
Windows Server 2008 R2		•	•		
ShadowProtect Small Business Server Edition					
Windows Small Business Server 2003	SP2	•	•		
Windows Small Business Server 2008	SP1		•		

Notes: Windows 7 Starter edition is not supported.

Release 3.5.2.5230

Release date: 15 March 2010

Platform	Minimum Service Pack	32-bit (x86)	64-bit (x64)	IA64	Comments
ShadowProtect Desktop Edition					
Windows XP Professional	SP2	•			
Windows XP Professional x64	SP2		•		
Windows Vista	SP1	•	•		All editions
Windows 7		•	•		See notes
ShadowProtect Server Edition					
Windows 2000 Server	SP4	•			
Windows 2000 Advanced Server	SP4	•			
Windows Server 2003	SP2	•	•		
Windows Home Server		•			Based on Windows Server 2003 SP2
Windows Server 2003 R2	SP2	•	•		
Windows Server 2008	SP1	•	•		
Windows Server 2008 R2		•	•		
ShadowProtect Small Business Server Edition					
Windows Small Business Server 2003	SP2	•	•		
Windows Small Business Server 2008	SP1		•		

Notes: Windows 7 Starter edition is not supported.

Release 3.5.1.4183

Release date: 15 December 2009

Platform	Minimum Service Pack	32-bit (x86)	64-bit (x64)	IA64	Comments
ShadowProtect Desktop Edition					
Windows XP Professional	SP2	•			
Windows XP Professional x64	SP2		•		
Windows Vista	SP1	•	•		All editions
Windows 7		•	•		See notes
ShadowProtect Server Edition					
Windows 2000 Server	SP4	•			
Windows 2000 Advanced Server	SP4	•			
Windows Server 2003	SP2	•	•		
Windows Home Server		•			Based on Windows Server 2003 SP2
Windows Server 2003 R2	SP2	•	•		
Windows Server 2008	SP1	•	•		
Windows Server 2008 R2		•	•		See notes
ShadowProtect Small Business Server Edition					
Windows Small Business Server 2003	SP2	•	•		
Windows Small Business Server 2008	SP1		•		

Notes: There is a current issue with Windows Server 2008 R2 with Hyper-V configuration caused by a Microsoft driver. It is recommended servers with this configuration be upgraded to version 3.5.2.5230 or higher.

It is recommended that Windows Vista, Windows 7, Windows Server 2008 and Windows 2008 R2 platforms be upgraded to version 3.5.2.5230 or higher.

Windows 7 Starter edition is not supported.

Release 3.5.0.3570

Release date: 15 September 2009

Platform	Minimum Service Pack	32-bit (x86)	64-bit (x64)	IA64	Comments
ShadowProtect Desktop Edition					
Windows XP Professional	SP2	•			
Windows XP Professional x64	SP2		•		
Windows Vista	SP1	•	•		All editions
Windows 7		•	•		See notes
ShadowProtect Server Edition					
Windows 2000 Server	SP4	•			
Windows 2000 Advanced Server	SP4	•			
Windows Server 2003	SP2	•	•		
Windows Home Server		•			Based on Windows Server 2003 SP2
Windows Server 2003 R2	SP2	•	•		
Windows Server 2008	SP1	•	•		
Windows Server 2008 R2		•	•		Hyper-V not supported
ShadowProtect Small Business Server Edition					
Windows Small Business Server 2003	SP2	•	•		
Windows Small Business Server 2008	SP1		•		

Notes: It is recommended that all platforms be upgraded to version 3.5.2.5230 or higher, specifically Windows Vista, Windows 7, Windows Server 2008 and Windows Server 2008 R2.

Windows 7 Starter edition is not supported.

Release 3.4.0.3001

Release date: 22 July 2009

Platform	Minimum Service Pack	32-bit (x86)	64-bit (x64)	IA64	Comments
ShadowProtect Desktop Edition					
Windows XP Professional	SP2	•			
Windows XP Professional x64	SP2		•		
Windows Vista	SP1	•	•		All editions
ShadowProtect Server Edition					
Windows 2000 Server	SP4	•			
Windows 2000 Advanced Server	SP4	•			
Windows Server 2003	SP2	•	•		
Windows Home Server		•			Based on Windows Server 2003 SP2
Windows Server 2003 R2	SP2	•	•		
Windows Server 2008	SP1	•	•		
ShadowProtect Small Business Server Edition					
Windows Small Business Server 2003	SP2	•	•		
Windows Small Business Server 2008	SP1		•		

Notes: It is recommended that Windows Vista and Windows Server 2008 platforms be upgraded to version 3.5.2.5230 or higher.

Release 3.3.0.16

Release date: September 2008

No longer supported.

Release 3.2.0.2

Release date: April 2008

No longer supported.

Release 3.1.0.3

Release date: November 2007

No longer supported.

Notes:

Eligibility for upgrades

An upgrade to the product is defined when the major and minor version numbers of the release change. As an example:

3.5.1.4183

The major version number is 3 and the minor version number is 5 (commonly referred to as version 3.5). Going from release 3.4.0.3001 is an upgrade as there is a change in the minor version number. Going from release 3.5.0.3570 is not an upgrade as neither the major or minor version numbers have changed. This is deemed a patch release.

An end user is eligible to upgrade or update their ShadowProtect products without restriction if they have a current Support and Maintenance contract.

An end user without a current Support and Maintenance contract is ineligible to upgrade from version 3.4.0.3001 to version 3.5.0.3570 (or higher) if release 3.4.0.3001 was the current release available when their contract expired.

An end user without a current Support and Maintenance contract is eligible to upgrade from version 3.4.0.3001 to version 3.5.0.3570 (or higher) if release 3.5.0.3570 was the current release available when their contract expired.

An end user without a current Support and Maintenance contract that was on release 3.5.0.3570 when their contract expired is eligible to update from release 3.5.0.3570 to 3.5.1.4183 if release 3.5.0.3570 was the current release available when their contract expired as release 3.5.1.4183 is a patch release.

Windows Server 2008

Technically there are two versions of Windows Server 2008 available; Server Core and Full Installation. However, there are numerous editions available. Therefore Windows Server 2008 Foundation, Windows Server 2008 Standard, Windows Server 2008 Enterprise, Windows Enterprise Business Server 2008, Windows Web Server 2008 et al are all classified as Windows Server 2008.