

StorageCraft ShadowProtect

BACKUP, RECOVER, MIGRATE, VIRTUALISE... AT THE 'CLICK OF A BUTTON'

Customer Success - Metlifecare Ltd



Metlifecare is New Zealand's leading operator of lifestyle retirement villages. The company owns and operates 16 retirement villages, incorporating 10 care facilities and eight hospitals, providing a continuum of care for more than 3,300 residents.

Kai Sander, Information Technology Manager/ Structural Engineer, faced the challenge of maintaining a usable and current system with minimal downtime and maximum efficiencies. Since Metlifecare implemented ShadowProtect IT Edition and ShadowProtect Server Edition, data and key databases are protected every 15 minutes throughout the day with virtually zero impact on production systems. Kai is confident that this ensures the organisation will never lose more than 15 minutes of data, Exchange or SQL transactions after a crash or corruption.

Using the HIR (hardware independent restore) capabilities and the integration between VMware and ShadowProtect, Metlifecare can migrate its physical servers to virtual servers in minutes. They take an ExactState™ image of a production server and with a few mouse clicks bring it up in a virtual environment. Kai regards this as a really powerful tool as production systems are migrated to virtual systems. This has also helped Metlifecare to prove for the first time that its disaster recovery strategy works, by being able to perform a complete test restore into a virtual environment without impacting production systems.

Kai Sander says restoration of data is a breeze. Within minutes his team can restore corrupted or deleted data. Formerly they had to wait hours for a tape to return from offsite, then two more hours to catalogue and restore a single file.

Exceptional value for money

"StorageCraft is an outstanding solution. As a single integrated solution for all our Windows and virtual servers that includes real-time data protection, real-time recovery and disaster recovery, it makes my life easier and our company's data is now secure and available.

"I really like the fact that ShadowProtect is intuitive and so easy to use. It works out of the box. I am confident that for the first time our backup, recovery and disaster recovery strategy works and can be tested and proven. Our previous 'world leading' Symantec backup product was expensive, complex and at best unreliable. We have deployed ShadowProtect for less than the annual maintenance on our previous product – now that is exceptional value for money!

"I am also impressed with StorageCraft technical support and the fact that they run free technical training sessions. It is great to see a vendor who actually wants to help companies deploy and use their solution by providing free technical training. Thanks StorageCraft for eliminating the problems that have plagued our data protection strategy for years!"

Kai Sander, IT Manager/Structural Engineer, Metlifecare Ltd

Quick Facts

Industry

Retirement lifestyle care

Challenge

Maintain a system with minimal downtime and maximum efficiencies.

Solution

StorageCraft ShadowProtect IT Edition and ShadowProtect Server Edition

Environment

Multiple Windows™ Servers

Results

- Long term problems eliminated
- Reliable solution
- Ease of restore
- 15-minute backup windows
- Rapid virtual server migration
- Proven recovery and DR
- Secure and available data